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# How to promote WTC and lower FLA with the use of MALL in a remote learning environment

# TRABAJO DE TITULACIÓN

Para optar al título de Profesora de Inglés y el grado de Licenciada en Educación

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### I. Introduction

The following report aims at presenting my pedagogical proposal, which has the purpose of solving a problem identified in a class of the school where I am going to do my final practicum. The motivation for creating this project is to give a possible solution to a puzzle that teachers and students have to face inside classrooms daily. This project is also fundamental for graduating as an English as a Foreign Language (EFL) teacher at the Pontifical Catholic University of Valparaíso.

The institution where I will carry out my pedagogical proposal is a private, coeducational, and Catholic school located in Valparaíso, which has approximately 700 students and provides preprimary, primary, and secondary education. According to the school's website, it has two courses per level with a maximum of 35 students each. The institution is recognized for its high academic standards and its history in Valparaíso.

Regarding the class, I will be teaching in a 9th grade that has a total of 33 students (19 girls and 14 boys) and an age-range between 13 and 14 years old. At present, there are 2 students diagnosed with Special Educational Needs (SEN), one with Attention Deficit Disorder (ADD), and the other one with Attention Deficit Hyperactivity Disorder (ADHD). The class has 4 pedagogical hours per week; however, as a consequence of the national contingency, 2 of them are used for sending material via the school's Aula (videos, audios, handouts, etc.), and the remaining 2 are used for in-person classes online via the platform Zoom. As for students' levels of English, according to my mentor teacher, they range from A2 to B1. Based on my mentor teacher's statements, the students' strongest skill in English is listening, and the weakest is speaking. Regarding students' learning styles, my mentor teacher states that the majority are visual learners. It is noteworthy to mention that this information could not be corroborated by other sources.

With the purpose of gathering more information about the class and identifying a niche (Swales, 1984), I administered several data-collection instruments. For instance, one questionnaire for the Head of the English Department, another questionnaire for my mentor teacher, the school's website, and small chats via WhatsApp with my mentor teacher. Nevertheless, the most

significant one for identifying a problem in the class was the questionnaire to my mentor teacher. This was mainly because she is the only person who has a personal relationship with the students and knows their strengths and weaknesses. Ideally, in a normal semester, I would have conducted a survey, used an observation journal, or administered other data-collection instruments to gather more information. However, because of the national contingency, it was impossible to use a wider range of instruments. The questionnaire that I am referring to had a total of 29 questions and its purpose was to collect information about the students, their current context, and the issue that is affecting them inside the classroom.

After the triangulation of the data, I could identify that the problem within the class is that students are not Willing to Communicate (WTC) in the L2 because of Foreign Language Anxiety (FLA). I came to this conclusion thanks to my mentor teacher's statements regarding students' anxiety when speaking in English. She claims that students refuse to speak in the L2 because they do not like making mistakes due to the fact that it increases their anxiety. This could be a consequence of the high levels of competitiveness that exist in the classroom. As an illustration, students are commonly competing over who is the best. I took this information and compared it with some recent articles related to FLA and WTC (Han & Keskin, 2016; Bernales, 2016), and I decided to focus my intervention on this issue. In my opinion, this problem needs to be tackled since it clearly interferes with students' development of speaking (Contreras-Soto et al., 2019). In order to corroborate my mentor teacher's statements, the Foreign Language Classroom Anxiety Scale (FLCAS) (Horwitz et al., 1986) test will be administered before and after the intervention.

My pedagogical proposal is highly relevant because foreign language anxiety and unwillingness to communicate are problems that students and teachers have to face regularly (Chávez et al., 2017). In fact, in Chile, FLA and WTC are important areas of research in teaching (Gregersen, 2006). This may be a consequence of Chileans' low levels of English proficiency. As an illustration, there is evidence that demonstrates that Chilean levels of English proficiency are lower than the average (Education First, 2016). However, there is not much research on how to promote WTC and lower FLA in a remote learning environment. Today, we are facing a pandemic that has affected the entire world. As a result, we have been forced to stay at home and

change our routines. Schools have been affected as well since the new teaching environment involves remote learning instruction. Thus, in this action research, I would like to inquire into how Mobile Assisted Language Learning (MALL henceforth) may contribute to lowering FLA and enhancing WTC in a remote learning environment.

#### **II.** Literature review

According to the results of an FLA study carried out by Gregersen (2006) in the Chilean context, culture plays a fundamental role in the language learning process. Unfortunately, Chile has a non-English speaking culture. In fact, Chile is still considered as an English as a Foreign Language (EFL) country, which means that English is not recognized as Chilean second language. This issue enormously impacts Chilean students of English as they "do not have enough opportunities to talk or practice the language outside the classroom, or in some cases inside of it." (Chávez et al., 2017, p. 10). Therefore, students can develop unwillingness to communicate and foreign language anxiety because they do not have enough instances for practicing the target language.

In order to understand this puzzle that not only affects the class in which I am going to do my practicum, but also most of the Chilean learners of English, it is essential to understand the key concepts that it entails. The first important term to define is "anxiety". According to Horwitz (2010), the concept of anxiety "is itself multi-faceted, and psychologists have differentiated a number of types of anxiety including trait anxiety, state anxiety, achievement anxiety, and facilitative-debilitative anxiety." (p. 154). In relation to that, the concept of Foreign Language Anxiety (FLA) ought to be understood as "a complicated phenomenon which affects feelings, self-esteem, and self-confidence" (Chávez et al., 2017, p. 8). Some of the effects that FLA causes in students are freezing up during speaking activities, experiencing loss of memory, and participating less in class (Gregersen, 2006). Another important effect is that FLA also seems to be detrimental to learners' achievement/performance (Contreras-Soto et al., 2019).

The second core concept that needs to be properly defined is Willingness to Communicate (WTC henceforth). MacIntyre, Clément, Dörnyei, and Noels (1998) define WTC as "a readiness to enter into discourse at a specific time with a specific person or persons, using an L2" (as cited in

Yashima, MacIntyre, & Ikeda, 2018, p. 116). Nevertheless, according to Bernales (2016), WTC has been recently "re-conceptualized as a dynamic process" (p. 2), which has several variables to consider. For instance, lesson content and context, the teacher, the authenticity and naturalness of L2 interactions, interactions with peers, among others. Of all the aforementioned variables, I will focus on the one related to learners' motivations (Dörnyei, 2005).

The learners' motivations variable addresses the types of motivation that encourage students to communicate, which are linked to their L2 self-system (i.e. their L2 self-perceptions) (Bernales, 2016). According to Dörnyei (2005), this variable is composed of three main constructs: (1) the Ideal L2 Self, which represents an idealized version of what students would like to achieve in the L2, (2) the Ought-to L2 Self, which refers to the attributes that students believe should have in order to meet L2 expectations, and (3) the L2 Learning Experience, which refers to students' perceptions about their L2 learning experience and environment. In the process of developing my intervention, I will rely on the third construct as I will try to motivate students' WTC through a positive learning experience and a friendly environment.

Another important concept that needs to be addressed is Mobile Assisted Language Learning (MALL). The aforementioned term is central in the intervention that I will carry out. As stated by Shamsi, Altaha, and Gilanlioglu (2019), MALL can be defined as "programs on the mobile phones which can be used to teach languages" (p. 276). Nowadays, MALL is known as a "wide-spreading approach and considered one of the 21st-century skills." (Shamsi et al., 2019, p. 276). Recent findings have shown that MALL contributes to improvement in educational outcomes since it promotes new learning (Valk et al., 2010). In addition, it has been proven that the use of MALL, particularly the use of the application WhatsApp, in speaking lessons significantly lowers students' FLA levels (Han & Keskin, 2016).

Bearing these findings in mind, I planned an intervention based on several studies that focus on Willingness to Communicate (WTC) and Foreign Language Anxiety (FLA) (Han & Keskin, 2016; Wang, Shang, & Briody, 2011; Bernales, 2016). I mainly draw on Han and Keskin's (2016) study, whose purpose was to examine "the effect of using WhatsApp activities in undergraduate level EFL speaking classes on students' speaking anxiety." (Han & Keskin, 2016,

p. 29). Their intervention was 4 weeks long and had a total of 39 participants. The activities they used were WhatsApp group activities where students had to create mini dialogues that they had to record by using WhatsApp audios. With the use of WhatsApp audios, students were able to practice their English without worrying about making mistakes, audios can be easily erased. Also, they had the possibility of listening to themselves and noticing their pronunciation mistakes. After the intervention, Han and Keskin (2016) concluded that "WhatsApp experiences significantly impacted the students' language acquisition by lowering EFL speaking anxiety." (p. 29). Even though these activities were conducted in face-to-face classes, I will adapt them and use them to provide remote instruction as they are suitable to the current teaching environment.

Another recent study that I relied on was the one carried out by Wang, Shang, and Briody (2011). This study had the purpose of examining "the overall effects of using games on the improvement of young children's English proficiency" (Wang et al., 2011, p. 127) in relation to anxiety. Their intervention was based on the strategy of including games for reducing anxiety, increasing motivation, and expanding vocabulary. Wang et al. (2011) argue that "students' motivation and confidence can be enhanced in the process of playing games when they achieve learning goals in a relaxing environment." (p. 128). Some of their findings demonstrate that students' anxiety levels were reduced when games were included in learning. For this reason, I decided to include the strategy of using games in some of the sessions of my intervention.

### **III.** Action plan

The purpose of my intervention is to lower students' FLA and improve students' WTC with the use of MALL, especially with the use of the WhatsApp application. As for the learning outcome, by the end of my intervention, students will be able to present a 5-minute role-play dialogue in groups of 3 via a WhatsApp video call using topic-specific vocabulary. For achieving it, the following specific objectives have been formulated for the 7 different sessions:

- Students will be able to use expressions for likes and dislikes to create sentences by playing the game "Two truths, One lie".
- Students will be able to use the vocabulary related to the weather through the game Pictionary in groups of 5/6 members.

- Students will be able to describe a picture using the vocabulary learned making their partners draw a similar version of it.
- Students will be able to use the new vocabulary and the expressions by playing the game Bingo.
- Students will be able to create a 3-minute role-play dialogue in groups of 3 using topicspecific vocabulary.
- Students will be able to create a 5-minute role-play dialogue in groups of 3 using topic-specific vocabulary.

As previously mentioned, my intervention consists of 7 sessions (see Appendix A) that will take place once per week. The duration of each session will depend on the task of the day, but it will range from 15 to 45 minutes. As for the activities of my intervention, I draw inspiration from Wang et al.'s (2011) and Han and Keskin's (2016) studies. According to Wang et al.'s (2011) research, including games in speaking lessons can help students to reduce their anxiety and stimulate their willingness to communicate. With this in mind, I included in my pedagogical proposal games such as Pictionary, Bingo, Descriptive Drawing, among others. In addition, as stated by Han and Keskin (2016), creating speaking activities with the use of Whatsapp can successfully lower students' FLA. For this reason, I adapted the WhatsApp activities mentioned in this study and used them in my pedagogical proposal.

Regarding the materials for my intervention, I created a PPT (Appendix B), Bingo cards (Appendix C), a Language Bank handout (Appendix D), Baamboozle website activities (Appendix E), and pictures (Appendix F). The reason why I designed these materials is that students are visual learners, thus they "rely heavily on the visual channel when processing and internalizing experience" (Al-Shehri, 2009, p. 165). In other words, "they understand better and retain information most efficiently by looking at visually stimulating objects such as pictures, diagrams, and charts" (Al-Shehri, 2009, p. 165). In relation to the assessment plan I drew up for my pedagogical proposal, I created an original rubric (Appendix G) to assess students' achievement of the learning objective, which is related to an oral presentation. The rubric has a total of 25 points that are divided into five criteria. According to the school's Reglamento Interno de Evaluación, Calificación, y Promoción (2020), the level of achievement needs to be 60%.

However, I will apply differentiation to the product (Tomlinson, 2001) of this assessment, which means that students with SEN will be assessed with 50% level of achievement. It is noteworthy that I will not only apply differentiation to this assessment but also to every activity of this intervention. For example, I will adapt the product, the process, and content of the activities considering students' readiness, interests, and learning profile.

In order to assess the efficacy of my intervention and ascertain how much the students are uptaking, I will administer three data-collection instruments before, during and after its implementation. These are the FLCAS test, an uptake sheet, and an exit ticket, respectively. First, I will administer the FLCAS test (Horwitz et al., 1986) before and after my intervention. This is a self-report measure that "assesses the degree of anxiety" (Horwitz et al., 1986, p. 559). With this instrument, I will corroborate my mentor teachers' statements and assess the efficacy of my project. Second, in the first session of my intervention, I will administer an uptake sheet (Appendix H) with the aim of collecting data about learners' perceptions of what they have learned during the lesson (Mackey & Gass, 2005). The uptake sheet that I designed has three questions ("Was this expression new to you?", "Do you know what it means?", and "Do you know how to pronounce it?"), which students have to answer in relation to one criterion named "functional language". Finally, in the fifth session of my intervention, I will administer an exit ticket (Appendix I) with the purpose of identifying if students believe that the use of WhatsApp has helped them to reduce their FLA and increase their WTC. This assessment has four questions that learners can answer with a scale, a brief paragraph, and multiple choice.

# **Gantt Chart:**

Weeks		June					
	Weeks				Weeks		
ObjectivesActivities1234	5	1	2	3	4		
Students will be able to use - PPT presentation							
expressions for likes and - "Two truths, One x							
dislikes to create sentences by lie"							
playing the game "Two truths,							
One lie".							
Students will be able to use the - Baamboozle							
vocabulary related to the Activity X							
weather through the game - Pictionary							
Pictionary in groups of 5/6							
members.							
Students will be able to - Baamboozle							
describe a picture using the activity x							
vocabulary learned making - Descriptive							
their partners draw a similar Drawing game							
version of it.							
Students will be able to use the - Bingo							
new vocabulary and the X							
expressions by playing the							
game Bingo.							
Students will be able to create a  -  Role-play dialogue							
3-minute role-play dialogue in	x						
groups of 3 using topic-specific							
vocabulary.							

Students will be able to create a	-	Role-play dialogue					
5-minute role-play dialogue in					Χ		
groups of 3 using topic-specific							
vocabulary.							
Students will be able to present	-	Role-play dialogue					
a 5-minute role-play dialogue in		presentation					
groups of 3 via a WhatsApp						x	
video call using topic-specific							
vocabulary.							

### IV. Reflection

Throughout this action research, I have been able to expand my knowledge about FLA and WTC. Even though I had courses that taught me about these topics while studying, I was not aware of their importance in language teaching. Also, I ignored that FLA and unwillingness to communicate are common problems inside Chilean classrooms. The class where I am going to do my final practicum enlightened me about this issue. Besides, thanks to this action research, I realized that I was also affected by FLA when I was an EFL student. For this reason, I was keen to find an effective solution that will help my future students to overcome FLA and be more eager to communicate in the L2.

According to Brown (2003), changing the traditional teaching methods for new ones may help students to reduce their FLA and increase their WTC. I am convinced that this is a great strategy to implement in the Chilean classrooms since the traditional methods used for teaching are not as effective as they should. As a result, most Chilean EFL students develop FLA and unwillingness to communicate. With this in mind, I decided to change the teaching methods used in my class (which were mainly teacher-based) for a new revolutionary approach named MALL. I presume that the implementation of this approach will be successful considering that it involves mobile phones and technology, which are features that students commonly feel attracted to and are familiar with. I also believe that using MALL will be effective since it is suitable for the current context that demands remote instruction.

Regarding the data-collection instruments that will be administered to assess the efficacy of my pedagogical proposal, I have no doubt that they will be helpful for retrieving the necessary information. As an illustration, according to Horwitz (1986), the FLCAS test is a reliable and validated instrument for measuring students' levels of anxiety. As a matter of fact, this test has been used in many studies related to FLA around the world. Besides, although I originally created an uptake sheet and an exit ticket for my intervention, these are instruments suggested by experts in classroom research (e.g. Mackey & Gass, 2005).

When reflecting on my pedagogical proposal, I realized that if I had the opportunity of designing my intervention again, I would change some elements. For example, even though I included differentiation in the activities of my intervention, I did not include it in the materials that I will use. As an illustration, the Baamboozle activities were not differentiated considering students' levels of proficiency, profile, or readiness. In the future, I would like to do several versions of these games that take into account learners' different needs. Besides, when reflecting on the details of my intervention, I realized that it has some limitations. One example of these is that this project might not be helpful for students that are not autonomous learners or self-directed.

In sum, despite the changes that I would do to my intervention, I hold the impression that my project will be helpful for teachers that seek to lower FLA and promote WTC with the use of MALL, particularly with WhatsApp, in a remote learning instruction. This intervention relates to my values as a teacher, since it involves innovative and creative teaching through the use of games, technology, and stimulating activities. It also represents my teaching philosophy, which focuses on student-centered teaching and positive learning environments. My next avenue for research will be finding new strategies to help students to be autonomous and self-directed.

### V. Conclusion

In conclusion, thanks to this action research, I learned that face-to-face instruction is not always needed to achieve meaningful learning. There are new revolutionary methods that help teachers to adapt their lessons according to the current situation, which involves remote learning instruction. A good example of these is MALL, an innovative approach that allows students to

learn by using devices that they have at home (e.g. mobile phones). Besides, with this project, I learned that it is essential for teachers to learn how to use Information Communication Technology (ICT) tools, since the future expects us to be prepared for new teaching environments.

As a final thought, through this action research, I learned that there are several factors that may affect students' speaking skills. For example, students may be unwilling to communicate in the L2 because of their learning environment and learning experience. A negative learning experience and a competitive learning environment can cause FLA in students, which makes them unwilling to communicate in the L2. Therefore, we need to foster a friendly environment among students and ensure a positive learning experience. As a result, students will likely be more motivated to speak in the target language and encouraged to improve their speaking skills.

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# VII. Appendices

Session	Content	Learning	Activities	Materials	Assessments	Contingency
		objective				plan
1	Expressions	Students	Students will be	PPT	Uptake sheet	In case students
(30	for likes &	will be able	given an uptake	Zoom		cannot connect
mins.)	dislikes.	to use	sheet (Appendix	Platform		to Zoom, they
		expressions	H) for them to			could create a
		for like and	answer throughout			WhatsApp
		dislike to	the session.			group chat to
		create	Assessment idea			play with their
		sentences	taken from			classmates.
		by playing	Mackey & Gass			
		the game	(2005).			For the game
		"Two				"Two truths,
		truths, One	Students are			One lie", I will
		lie".	presented with			apply
			some likes &			differentiation
			dislike			to the product
			expressions that			(Tomlinson,
			they will be			2001). I will ask
			working with			advanced
			through a			learners to
			PowerPoint			create longer
			presentation			sentences and
			(Appendix B).			slow learners to
			Activity originally			create shorter
			made.			sentences.
			Students will play			

Appendix A: Scope & sequence

			.1		
			the game "Two		
			Truths, One Lie"		
			in groups of three.		
			They will have to		
			use the		
			expressions of		
			likes and dislikes		
			to create 3		
			sentences, 2 of		
			them are truths		
			and 1 is a lie.		
			Students will have		
			to read the		
			sentences to their		
			partners, and they		
			will have to guess		
			which is the lie.		
			Game taken from		
			https://www.icebr		
			eakers.ws/small-		
			group/two-truths-		
			and-a-lie.html		
2	Vocabulary	Students	Students are	Baamboozle	In case the
(30	related to	will be able	presented	Zoom	internet does not
mins.)	the weather.	to use the	vocabulary related	platform	function
		vocabulary	to the weather	Notebooks	properly, the
		related to	through the	and pencils	game will not be
		the weather	website		played in groups
		through the	Baamboozle		(neither in the
		game	(Appendix E).		chat rooms of
		Pictionary	Students will also		Zoom), the

<b></b>	I			[	I	
		in groups	do a small quiz in			teacher will
		of 5/6	two teams, where			draw, and the
		members.	they will test their			students will
			understanding of			have to guess.
			the vocabulary.			
						For the game
			Students will use			Pictionary, I
			the vocabulary			will apply
			learned to play the			differentiation
			game Pictionary			according to
			in groups of 5 to 6			students'
			members in the			readiness
			chat rooms of			(Tomlinson,
			Zoom. With this			2001). In case
			game, students			students do not
			will practice the			have enough
			new vocabulary in			English
			a didactic way.			vocabulary to
			Game taken from			play the game,
			https://www.tefl.n			they will be able
			et/elt/ideas/games/			to use some
			drawing-games/			words in
						Spanish during
						it.
3	Vocabulary	Students	Students are	Baamboozle		In case students
(30	related to	will be able	presented	Zoom		need more input
mins.)	places to	to describe	vocabulary related	Platform		related to the
	travel.	a picture	to places to travel	Pictures		vocabulary, I
		using the	through the			will show them
		vocabulary	website			YouTube videos
		learned	Baamboozle			with the content.
l			l			1

making	(Appendix E).	For example:
their	Students will also	https://www.you
partners	do a small quiz in	tube.com/watch
draw a		
	two teams, where	<u>?v=P7BlpW1Kj</u>
similar	they will test their	AU
version of	understanding of	
it.	the vocabulary.	For the game
	Activity originally	"Descriptive
	made.	Drawing", I will
		apply
	Students will play	differentiation
	the game	regarding
	"Descriptive	students'
	Drawing" in pairs	interests
	in the chat rooms	(Tomlinson,
	of Zoom. They	2001). As an
	will have to use	illustration, if
	the new	students do not
	vocabulary to	like the picture
	describe a picture	that I chose to
	(Appendix F) to	do the activity,
	their partner and	they will be
	their partner will	allowed look for
	use the description	new pictures in
	to draw a similar	which they can
	version of the	use the
	picture. Game	vocabulary.
	taken from	
	https://www.tefl.n	
	et/elt/ideas/games/	
	drawing-games/	
	Granning Sumoor	

4	Expressions	Students	Students will play	Zoom		In case the
(15	for likes	will be able	the game Bingo	platform		student chosen
mins.)	and dislikes	to use the	(Appendix C) to	Bingo cards		to read the word
	and	new	remember the			aloud is not
	vocabulary	vocabulary	vocabulary and			willing to do it,
	related to	and the	the expressions			the teacher will
	places to	expressions	learned. The			read it and ask
	travel and	by playing	teacher will pick a			their classmates
	the weather.	the game	word out of a bag			if they
		Bingo.	and will ask a			remember its
			student to read it			meaning.
			aloud, then she			
			will ask students			
			if they remember			
			the meaning of the			
			word picked.			
			Game taken from			
			https://www.book			
			widgets.com/blog/			
			<u>2014/11/fun-</u>			
			classroom-			
			activity-bingo			
5	Expressions	Students	Students will be	Zoom	Exit ticket	In case the
(45	for likes	will be able	given a Language	platform		internet does not
mins.)	and dislikes	to create a	Bank handout	WhatsApp		work to use the
	and	3-minute	(Appendix D) to	application		Zoom platform,
	vocabulary	role-play	remember the	Language		students will use
	related to	dialogue in	expressions of the	bank		the WhatsApp
	places to	groups of 3	unit. Handout	handout		groups to do the
	travel and	using	originally made.			activity and to
	the weather.	topic-				ask questions to

specific	Students will have	the teacher.
vocabulary	to create a role-	
	play dialogue (3	I will use
	mins. long) in	differentiation
	groups of 3 using	in this activity
	the vocabulary	according to
	and the	students'
	expressions	learning profile
	learned via the	(Tomlinson,
	chat rooms of	2001). For
	Zoom. Once they	instance,
	have the dialogue	students
	prepared, they	diagnosed with
	will have to create	SEN will be
	a WhatsApp	asked to work
	group with the	with advanced
	members of the	learners. In this
	groups and the	way they will be
	teacher. In the	supported by the
	WhatsApp group,	teacher and their
	they will have to	classmates.
	record themselves	
	and send the	
	audios in the	
	dialogue order to	
	receive feedback	
	from the teacher.	
	The teacher will	
	send them explicit	
	feedback during	

			the meet A stimit-		<b>1</b>
			the week. Activity		
			adapted from Han		
			and Keskin		
			(2016).		
			Students will be		
			given an exit		
			ticket (Appendix		
			I) for them to		
			answer before		
			finishing the		
			session.		
			Assessment idea		
			taken from		
			Mackey & Gass		
			(2005).		
6	Expressions	Students	Students will have	Zoom	In case students
(45	for likes	will be able	to use the	Platform	have limited
mins.)	and dislikes	to create a	feedback given by	WhatsApp	English
	and	5-minute	the teacher to	application	vocabulary, they
	vocabulary	role-play	improve their		will use the
	related to	dialogue in	dialogues and to		Cambridge
	places to	groups of 3	expand it to 5		Online
	travel and	using	mins. long (via the		Dictionary to
	the weather.	topic-	chat rooms of		add more words
		specific	Zoom). Just like		to their
		vocabulary	in the previous		dialogues (with
			session, once they		the teacher's
			have finished		supervision).
			improving their		
			dialogues, they		For this activity,

			will have to			I will apply
			record themselves			differentiation
			and send the			to the process
			audios in the			(Tomlinson,
			dialogue order to			2001). As an
			receive new			illustration, slow
			feedback from the			learners will
			teacher.			have an
						extension in the
			The teacher will			time for sending
			send them explicit			their audios in
			feedback during			case they need
			the week.			it.
			Activity adapted			
			from Han and			
			Keskin (2016).			
7	Expressions	Students	Students will have	WhatsApp	Rubric	In case the
(allotted	for likes	will be able	to present their	application		internet does not
schedule)	and dislikes	to present a	improved			function well
	and	5-minute	dialogues to the			and complicates
	vocabulary	role-play	teacher via a			the
	related to	dialogue in	WhatsApp video			presentations,
	places to	groups of 3	call in an allotted			they will be
	travel and	via a	schedule during			postponed to
	the weather.	WhatsApp	the week.			another date.
		video call				
		using	Students will be			I will apply
		topic-	assessed with a			differentiation
		specific	speaking rubric			to the product
		vocabulary	(Appendix G).			(Tomlinson,

	Assessment		2001) of this
	originally made.		assessment.
			Students with
	The grade and		SEN will be
	feedback will be		assessed with
	sent throughout		50% level of
	the week.		achievement.

**Appendix B:** 

# UNIT 1: TRAVELLING & THE WEATHER

# EXPRESSIONS FOR LIKES & DISLIKES

Miss Camila Oyarzún

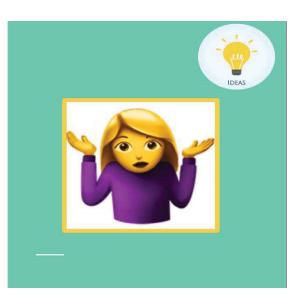
# EXPRESSIONS FOR LIKES:

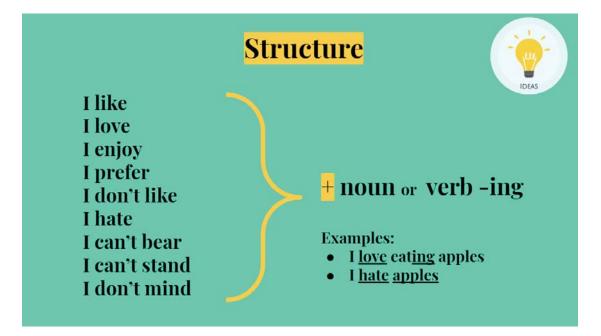
- I LIKE...
- I LOVE...
- I ENJOY...
- I PREFER...

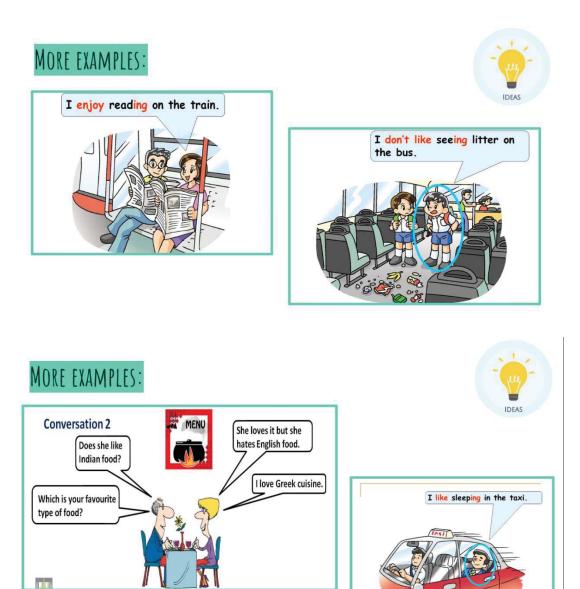


# YOU CAN'T DECIDE IF YOU <u>LIKE</u> OR <u>DISLIKE</u> SOMETHING? DON'T WORRY, YOU CAN SAY..

• I DON'T MIND...









Appendix C: Example of a Bingo card

Appendix D: Language Bank handout

### Language Bank

Useful Language: Expressions for Likes & Dislikes

### Expression that we use when we LIKE something:

I like...

I love...

I enjoy...

I prefer...

### Expression that we use when we DON'T like something:

I don't like...

I hate...

I can't stand...

I can't bear

**Expression that we use when we AREN'T SURE if we like or dislike something:** I don't mind...

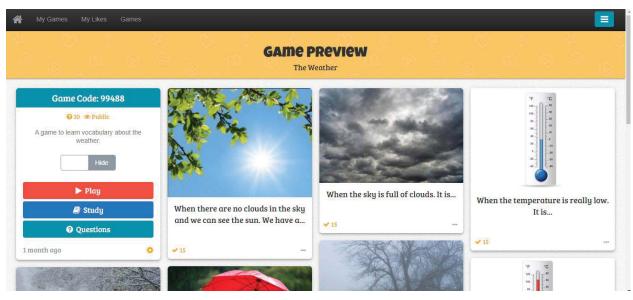
**REMEMBER:** We use these expressions plus a noun or a verb with -ing.

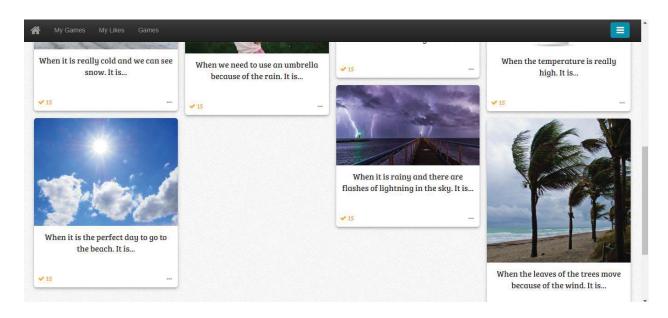
For example:

- I like sunbath**ing** (verb with -ing) when it is sunny.
- I don't like going (verb with -ing) to school when it is raining.
- I love **the beach** (noun) when it is summer.
- I prefer **the forest** (noun) for camping with my friends.
- I enjoy hiki**ng** (verb with -ing) in the mountains.
- I can't stand **foggy** (noun) weather because I can't see anything.

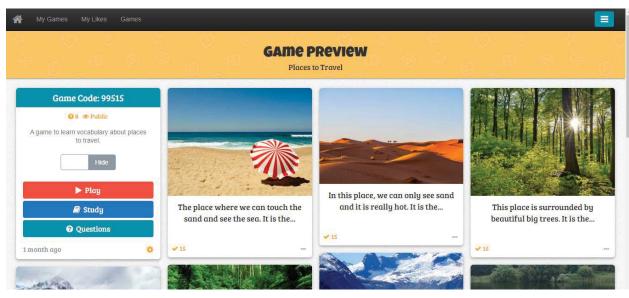
# Appendix E: Baamboozle website

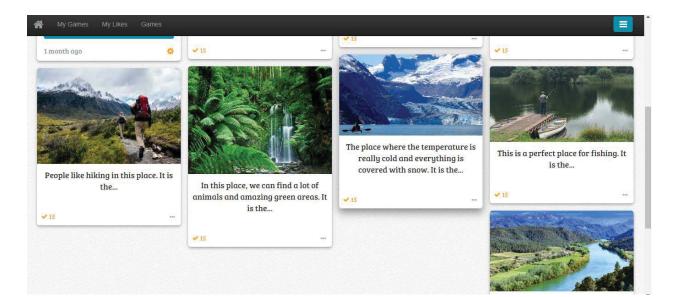
Game 1: The Weather





# Game 2: Places to Travel





Appendix F: Example of a picture/image



Appendix G: Rubric

## **Oral Presentation Rubric**

**Name:\_\_\_\_\_Date:\_\_\_\_ Grade:\_\_\_**/25 pts.

**Objective:** Students will be able to present a 5-minute role-play dialogue in groups of 3 via a WhatsApp video call using topic-specific vocabulary.

**Level of achievement:** 60% (According to "Reglamento de Evaluación, Calificación y Promoción" (2020), decree N°67/2018)

	Very good	Good	Average	Poor	
	(5 points)	(4 points)	(3 points)	(2 points)	
Vocabulary	The student uses	The student uses	The student uses	The student uses	
-Use of topic-	6 words of	5 words of	4 words of	3 or less words of	
specific	topic-specific	topic-specific	topic-specific	topic-specific	
vocabulary.	vocabulary.	vocabulary.	vocabulary. vocabulary.		
Functional	The student uses	The student uses The student uses		The student uses	
Language	7 different	6 different	5 different	4 or less	
-Use of the	expressions for	expressions for	expressions for	expressions for	
expressions for	likes and	likes and	likes and	likes and dislikes	
Likes/Dislikes.	dislikes	dislikes	dislikes	correctly.	
	correctly.	correctly.	correctly.		
Pronunciation	The student uses	The student uses	The student	Student's	
-Pronunciatio-	intelligible	intelligible	sometimes uses	pronunciation is	
n of the	pronunciation.	pronunciation.	intelligible	unintelligible.	
vocabulary and	Very few	Some	pronunciation.	He/she makes too	
the expressions.	pronunciation	pronunciation	Regularly makes	many	
	mistakes are	mistakes are	pronunciation	pronunciation	
	made (1-3	made (4-6	mistakes (7-10	mistakes that	

	mistakes).	mistakes).	mistakes).	interfere with		
				comprehension		
				(11 or more		
				mistakes).		
Fluency	The speech	The speech	The speech	There is		
-Pauses and	flows nicely	includes a few	includes some	disfluency in		
fillers (for	with no long	long pauses,	long pauses,	student's speech.		
example, um,	pauses, false	false starts, and	false starts, and	It includes		
uh, er, etc.)	starts, and	fillers (for	fillers (for	several long		
	overuse of fillers	example, um,	example, um,	pauses, false		
	(for example,	uh, er, etc.).	uh, er, etc.).	starts, and fillers		
	um, uh, er, etc.).			(for example,		
				um, uh, er, etc.).		
Task	The student has	The student has	The student has	The student has		
achievement	an excellent	good interaction	a quite good	poor interaction		
-Oral	interaction with	with his/her	interaction with	with his/her		
presentation.	his/her partners	partners in a 5	his/her partners	partners in a 5		
	in a 5 minutes	minutes	in a 5 minutes	minutes dialogue		
	dialogue	dialogue	dialogue	presentation		
	presentation	presentation	presentation	using topic-		
	using topic-	using topic-	using topic-	specific		
	specific	specific	specific	vocabulary.		
	vocabulary.	vocabulary.	vocabulary.	There is		
	There is flow in	Most of the time	Sometimes there	disfluency in the		
	the dialogue,	there is flow in	is flow in the	dialogue. There		
	which means	the dialogue.	dialogue. There	are many		
	there are no	There are a few	are some	repetitions and		
	repetitions and	repetitions and	repetitions and	awkward pauses.		
	awkward	awkward	awkward			
	pauses.	pauses.	pauses.			

# Appendix H: Uptake Sheet

# Uptake Sheet

Name:	Grade:	Date:

**1.** Check the following chart during the session and mark you answer with an (x).

	Was this expression new		Do you know what it		Do you know			
	to you?		means?		how to			
						pronounce it?		
What are you	Yes,	No,	No,	Yes, I	I am	No, I	Yes, I	No, I
noticing about?	new.	heard	knew	know.	not	do	know.	do
		of it.	it.		sure.	not.		not
								know.
Functional								
language (likes &								
dislikes)								
•								
•								
•								
•								
•								
•								
•								

# Appendix I:

Google Form: Exit Ticket

	On a scale of 1 to 5, how did you feel during the *
EXIT TICKET :) The following activity has four short questions about the session, which you have to answer with all sincerity. Don't worry, you don't need to put your name. It's personal and anonymous.	session? 1 2 3 4 5 Relaxed O O O O Anxious
LET'S START!	Why did you feel like that? * Texto de respuesta corta
EXIT TICKET	Do you think that the use of the app WhatsApp has * helped you to reduce your anxiety when speaking in English? Yes No I'm not sure
Texto de respuesta corta	
Do you think that the use of the app WhatsApp has * helped you to reduce your anxiety when speaking in English? O Yes	

O No

O I'm not sure

Why do you think it has helped you? or why do you \* think it hasn't helped you?

Texto de respuesta corta